

Jeffrey Crelinsten
President and CEO, The Impact Group

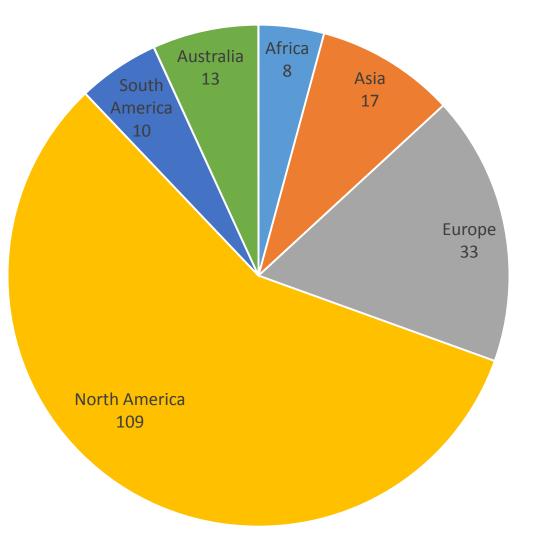
Prepared with the help of Bowang Dai, Rebecca Melville, Lai Ngoh, and Arthi Venkat



Wednesday April 27, 2016



### Response Rate and Region



- 12.5% response rate
- 190 eligible respondents
- 42 different countries
- 6 continents



#### Overview of Respondents

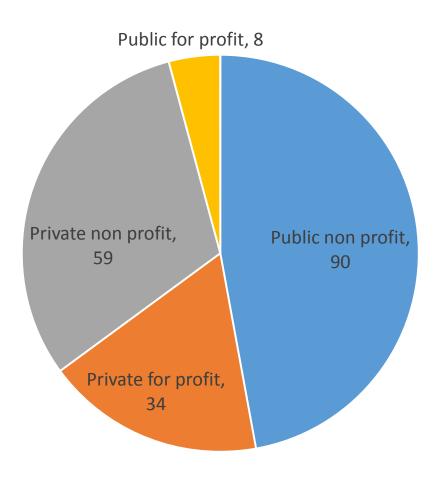
## Type of Organization

| Organization Type                             | #  | %   |
|---|----|-----|
| Accelerator                                   | 48 | 25% |
| TTO/Post-Secondary Institution                | 40 | 21% |
| Incubator                                     | 39 | 21% |
| Community Economic Development Organization   | 26 | 14% |
| Innovation Ecosystem Development Organization | 11 | 6%  |
| Research Park/Institute                       | 10 | 5%  |
| Inventor/Innovator Association                | 8  | 4%  |
| Private Company                               | 5  | 3%  |
| Government                                    | 3  | 2%  |





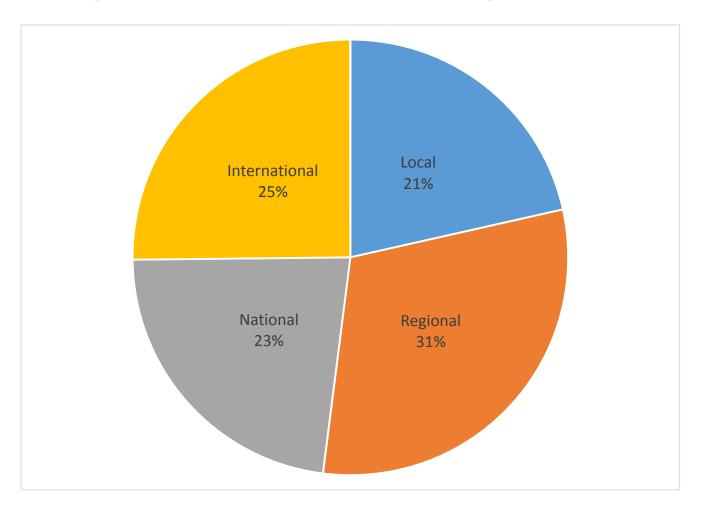
### Organization Governance



- Almost equal between public (98) and private (93)
- Much greater number of non-profits (149) than forprofits (42)



## Geographic Focus of Organization







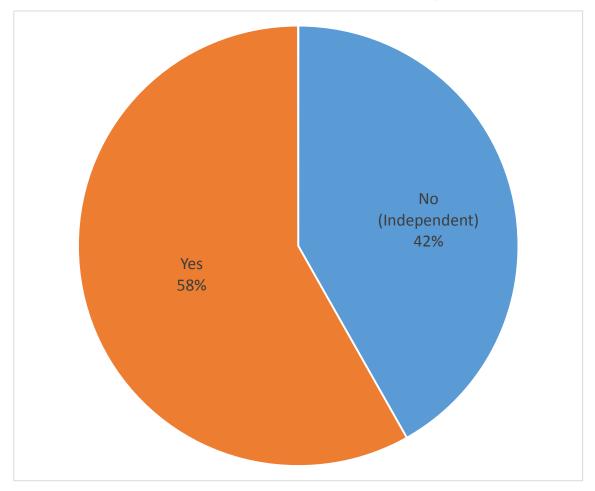
## **Primary Sources of Funding**

| Source   | #   | %      |
|--|-----|--------|
| Government   | 125 | 65.79% |
| Users/Clients  | 70  | 36.84% |
| Private Investors (firms, groups, individuals, etc.) | 68  | 35.79% |
| Industry   | 50  | 26.32% |
| Post-Secondary Institution                           | 12  | 6.32%  |
| Revenue from Services/Equity                         | 9   | 4.74%  |
| Sponsors/Donations/Non-Government Grants             | 9   | 4.74%  |
| International Organizations                          | 5   | 2.63%  |
| Other  | 3   | 1.58%  |





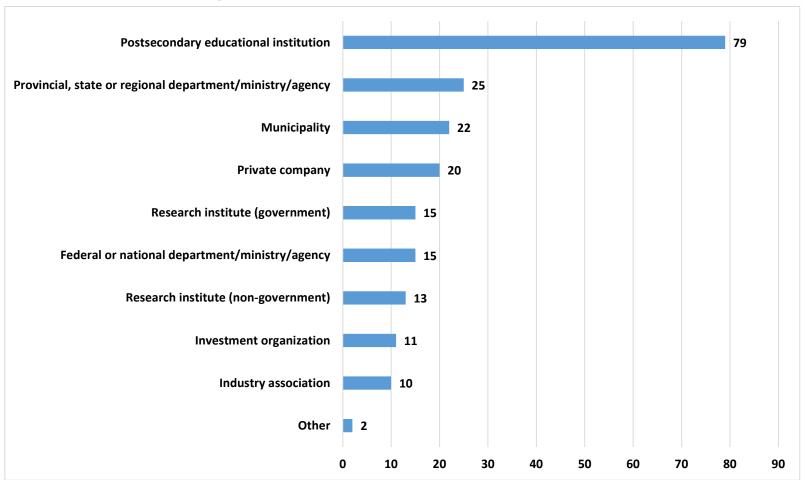
# Is your organization affiliated with another entity?







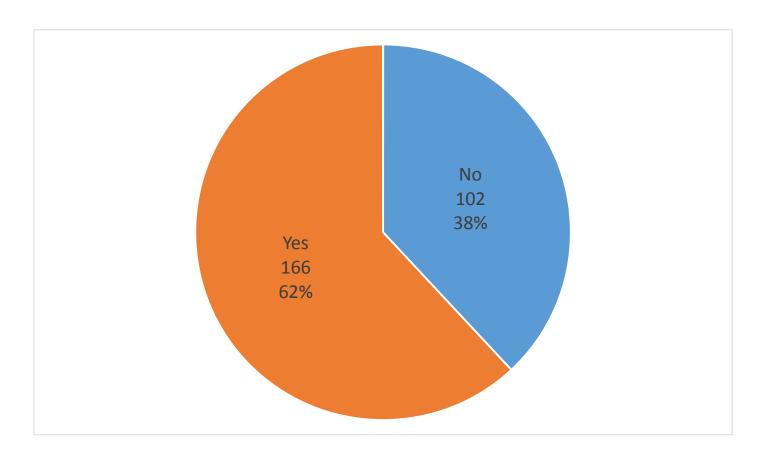
### Organization Affiliations







# Are organization's activities limited to certain industrial sectors or technological/research areas?







#### **Sector Focus**

| Sector  | #  | %   |
|---|----|-----|
| ICT   | 52 | 65% |
| Biotech/Biomed/Bioeng                             | 37 | 46% |
| Digital Health                                    | 25 | 31% |
| Energy  | 24 | 30% |
| Engineering (automotive, aerospace)               | 21 | 26% |
| Chemistry/materials                               | 17 | 21% |
| Agriculture/Food & Beverage/Nutrition             | 13 | 16% |
| Clean/Sustainable tech/Environment                | 11 | 14% |
| Service Industries                                | 6  | 8%  |
| Other (misc.)                                     | 5  | 6%  |
| Health  | 4  | 5%  |
| Other Tech  | 4  | 5%  |
| Cultural Industries (Media/Entertainment/Fashion) | 4  | 5%  |
| Advanced Manufacturing/Industrial Design          | 3  | 4%  |
| Social Innovation                                 | 2  | 3%  |





# Which of the following clients does your organization serve?

| Clients Served                 | #   | %   |
|--------------------------------|-----|-----|
| Startup firms                  | 152 | 84% |
| Entrepreneurs                  | 151 | 84% |
| Students                       | 127 | 71% |
| Established SMEs               | 115 | 64% |
| Researchers                    | 106 | 59% |
| University/College             | 101 | 56% |
| Faculty                        | 90  | 50% |
| Large firms                    | 81  | 45% |
| Angel investors                | 81  | 45% |
| Multinational firms            | 73  | 41% |
| VCs                            | 64  | 36% |
| Private equity investors       | 44  | 24% |
| Hospital(s)                    | 43  | 24% |
| Other                          | 11  | 6%  |
| Government/Government Agencies | 4   | 2%  |
| Inventors                      | 2   | 1%  |



## Results

## **Supports Offered**

| <b>Supports Offered</b>                        | #   | %     |
|--|-----|-------|
| Entrepreneurship training / Boot-camps         | 140 | 77.3% |
| Mentoring                                      | 140 | 77.3% |
| Pitch training / Opportunities                 | 138 | 76.2% |
| Industry Liaison / Contact                     | 132 | 72.9% |
| Peer-to-peer Networking                        | 120 | 66.3% |
| Office / Lab space                             | 115 | 63.5% |
| Intellectual / Industrial Property  Management | 108 | 59.7% |
| Market Intelligence                            | 108 | 59.7% |
| International Connections / Contacts           | 104 | 57.5% |
| Funding  | 99  | 54.7% |
| Investment Opportunities                       | 97  | 53.6% |
| Legal Support                                  | 94  | 51.9% |

| <b>Supports Offered</b>   | #  | %     |
|---------------------------|----|-------|
| Technology Assessments    | 92 | 50.8% |
| Sales / Marketing Support | 87 | 48.1% |
| Commercial Assessments    | 87 | 48.1% |
| Product Development       | 84 | 46.4% |
| Fundraising               | 83 | 45.9% |
| Research & Development    | 83 | 45.9% |
| Team Building             | 72 | 39.8% |
| Customer Intelligence     | 72 | 39.8% |
| Evaluations               | 70 | 38.7% |
| Accounting Support        | 61 | 33.7% |
| Executives in Residence   | 53 | 29.3% |
| Valuations                | 53 | 29.3% |
| Other                     | 17 | 9.4%  |



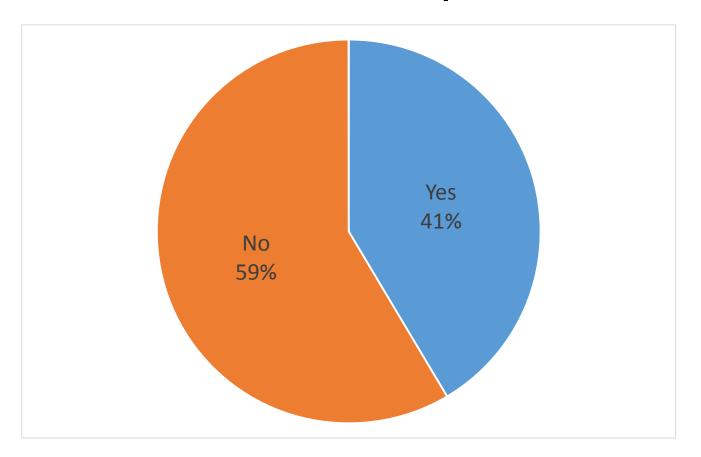
#### Results

## **Focus of Activity**

|                                 | 1      | 2      | 3      | 4      | 5      | 6      | N/A    |
|---------------------------------|--------|--------|--------|--------|--------|--------|--------|
| Innovation support              | 27.42% | 25.27% | 29.03% | 6.99%  | 5.91%  | 1.08%  | 4.30%  |
|                                 | 51     | 47     | 54     | 13     | 11     | 2      | 8      |
| Commercialization of publicly-  | 9.14%  | 16.67% | 8.06%  | 10.22% | 15.59% | 8.60%  | 31.72% |
| funded research                 | 17     | 31     | 15     | 19     | 29     | 16     | 59     |
| Commercialization of private    | 4.84%  | 8.06%  | 9.14%  | 18.28% | 11.29% | 12.37% | 36.02% |
| research                        | 9      | 15     | 17     | 34     | 21     | 23     | 67     |
| Technology transfer from public | 10.75% | 9.68%  | 10.75% | 19.89% | 11.83% | 11.83% | 25.27% |
| research institution(s)         | 20     | 18     | 20     | 37     | 22     | 22     | 47     |
| Support of firm growth          | 17.74% | 14.52% | 22.04% | 10.22% | 11.83% | 7.53%  | 16.13% |
| Support of firm growth          | 33     | 27     | 41     | 19     | 22     | 14     | 30     |
| Support/training/mentoring      | 29.57% | 23.66% | 15.05% | 16.13% | 6.45%  | 3.23%  | 5.91%  |
| entrepreneurs                   | 55     | 44     | 28     | 30     | 12     | 6      | 11     |



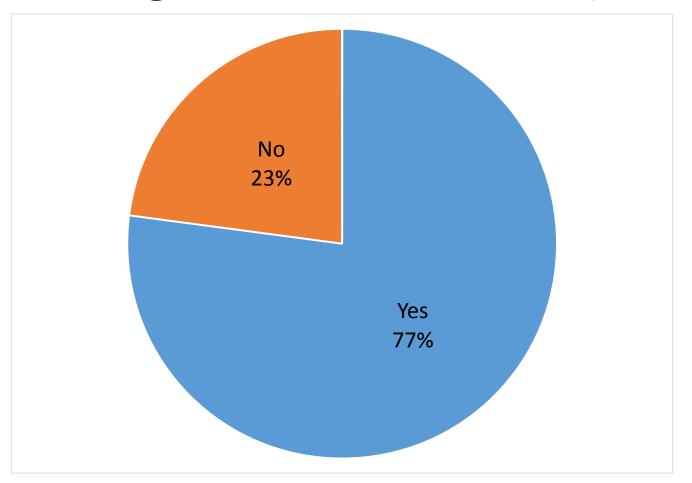
# Has your service model been restructured or refocused in the past?







# Does your organization have any evaluation systems for assessing whether it has met its objectives?







### **Defining Success**

Organizational Growth: Benefits to the organization (e.g. # of clients served, revenue generated for organization as opposed to clients, etc.)

Clientele Growth: Benefits to the client (e.g. amount of revenue generated for the client company, successful exit for a company, etc.)

Community Growth: Benefits to the community connected to the organization at a local, national or global level (e.g. contributing to the strength of clusters, # of local jobs created, etc.)

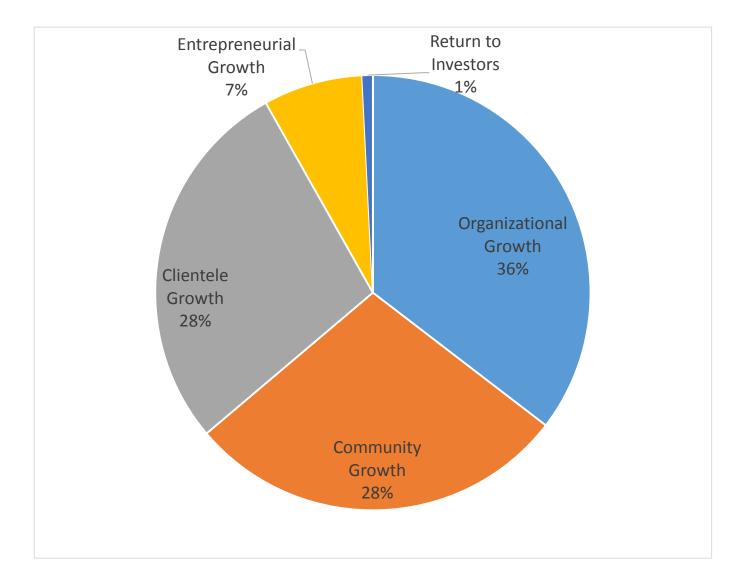
Return to Investors: Financial returns to investors either in the organization or the client companies

Entrepreneur Growth: Benefits to individual entrepreneurs (as opposed to a focus on the company e.g. entrepreneur learned about business plans, entrepreneur had good networking and mentoring opportunities)





## **Defining Success**







#### Organization Type w/ Success Metrics

| Organization Type                             | Organizational Growth |     | Clientele<br>Growth |     | Community<br>Growth |     | Return to Investor |    | Entrepreneur<br>Growth |     |
|---|-----------------------|-----|---------------------|-----|---------------------|-----|--------------------|----|------------------------|-----|
|   | #                     | %   | #                   | %   | #                   | %   | #                  | %  | #                      | %   |
| Accelerators                                  | 19                    | 40% | 23                  | 49% | 20                  | 43% | 2                  | 4% | 5                      | 11% |
| Incubators                                    | 16                    | 46% | 17                  | 49% | 16                  | 46% | 0                  | 0% | 7                      | 20% |
| TTO/Post-Secondary Institution                | 33                    | 87% | 3                   | 8%  | 11                  | 29% | 0                  | 0% | 2                      | 5%  |
| Community Economic Development Organization   | 9                     | 41% | 9                   | 41% | 9                   | 41% | 0                  | 0% | 3                      | 14% |
| Innovation Ecosystem Development Organization | 5                     | 45% | 5                   | 45% | 8                   | 73% | 0                  | 0% | 2                      | 18% |
| Private Company                               | 2                     | 50% | 2                   | 50% | 0                   | 0%  | 0                  | 0% | 0                      | 0%  |
| Research Park/Institute                       | 6                     | 67% | 3                   | 33% | 4                   | 44% | 0                  | 0% | 0                      | 0%  |
| Government                                    | 1                     | 33% | 2                   | 67% | 2                   | 67% | 0                  | 0% | 0                      | 0%  |
| Inventor/Innovator Association                | 0                     | 0%  | 6                   | 75% | 2                   | 25% | 0                  | 0% | 0                      | 0%  |
| OVERALL AVERAGES FOR COMPARISON               | 91                    | 51% | 70                  | 40% | 72                  | 41% | 2                  | 1% | 19                     | 11% |



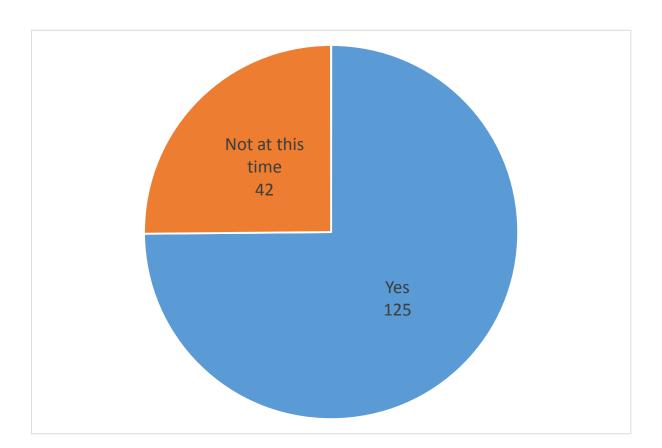


#### Funding Source w/Success Metrics

|                       | Organizational<br>Growth |     | Clientele<br>Growth |     | •  |     | Total |
|-----------------------|--------------------------|-----|---------------------|-----|----|-----|-------|
|                       | #                        | %   | #                   | %   | #  | %   |       |
| Government Funding    | 67                       | 54% | 41                  | 33% | 57 | 46% | 124   |
| No Government Funding | 24                       | 36% | 31                  | 47% | 16 | 24% | 66    |



Would your organization be willing to participate in a pilot project involving 6-10 organizations in different countries to provide support to firms from the other countries who are seeking business, contacts or partners in your region?





#### My organization could provide the following support:

| Support  | #   | %      |
|--|-----|--------|
| Connections to research partners/collaborators | 105 | 88.24% |
| Connections to industry partners/collaboration | 104 | 87.39% |
| "Soft landing" facilities and support          | 83  | 69.75% |
| Access to potential investors                  | 58  | 48.74% |





### Next Steps

- Complete analysis of ICA survey
- In-depth study role of Canadian accelerators in global innovation networks
  - CAIP recipients (16)
  - Comparator accelerators (Accelerator Festival, July 2016, Montreal)
  - Interviews with managers, firms, investors, government

